



OFFICE USE ONLY

Date:	
Reviewer Name:	
Service Type:	
Account #:	
Route Match:	

APPLICATION

I understand that the information I provide will be used to determine my initial and continuing eligibility for Collin County Transit services to be provided by DCTA on behalf of my city. For assistance with this form or to determine eligibility, please call 940.243.0077.

CONTACT INFORMATION

Name: First _____ Middle _____ Last _____

Home Phone _____ Cell Phone _____

Home Address _____ Apt. # _____

City _____ State _____ Zip Code _____

Email _____

Date of Birth (Month/Day/Year) _____ Gender: Male Female

Emergency Contact

1. First _____ Last _____

Phone Number _____ Relationship _____

2. First _____ Last _____

Phone Number _____ Relationship _____

Do you use a mobility aid? (check all that apply)

Manual Wheelchair Powered Wheelchair I do not use a wheeled device Other _____

If you use a wheeled device, please provide the information below:

Height _____ Width _____ Depth _____ Weight (device plus occupant) _____

Do you require the assistance of a Personal Care Attendant (PCA) to travel? Yes No

Required Eligibility Documentation

Eligibility Criteria	Certifying Document Provided (Specify)
Proof of Residency <i>Examples: Recent utility bill, rental agreement or letter of residency, along with a picture ID</i>	
65+ years of age OR proof of disability <i>Examples: Doctor's note, SSDI letter, Medicare ID card</i>	

The remaining questions are for informational purposes only and do not affect eligibility for services.

Ethnicity:

- Black or African American Asian White Hispanic or Latino American Indian or Alaska Native
 Native Hawaiian or Pacific Islander Other _____

Are you able to safely drive yourself? Yes No Short distances only

Do you currently receive transportation through Family, Friends, Medicaid or other services?

- Yes (Please list which services) _____ No

How do you travel now to shop for groceries, travel to medical appointments, visit friends, etc.?

Do you live in an assisted living or apartment complex that offers transportation? Yes No

How do you plan to use this service? (*check all that apply*)

- Shopping Medical Social Connect to DART Work Other _____

How often do you think you will travel with this service?

- Every day Once or twice a week A few times a month Occasionally throughout the year

My signature confirms that the information on this application is true and accurate to the best of my knowledge. I authorize a representative of Denton County Transportation Authority to contact the persons and authorities listed in this application to verify the information in determining my eligibility.

Applicant Signature: _____ Date: _____

Completed applications for Collin County Transit service, along with a signed copy of the terms and conditions and copies of all required documentation, can be submitted via the following means:

- EMAIL: Send to collincountytransit@dcta.net
- FAX: Send via 940.387.1461
- PHONE: Call DCTA Customer Service at 940.243.0077
- MAIL: Submit to DDTC, Attn: Collin County Transit, 604 East Hickory, Denton, TX 76205

TERMS & CONDITIONS

Below are the terms and conditions for participation in the Collin County Taxi Voucher Program. Please review each line and initial next to it to acknowledge you understand and agree to abide by them. Failure to adhere to the terms and conditions may result in suspension or termination of their participation in the program.

Service Parameters

- Service is provided Monday through Friday from 6 a.m. to 6 p.m. and Saturday from 8 a.m. to 6 p.m.
- Trips are provided within Collin County
- Irving Holdings will make their best attempt to schedule service for customers who call with less than the suggested notice
- Trip requests may be denied due to capacity constraints or eligibility
- The McKinney Urban Transit District (MUTD), City of McKinney, and DCTA reserve the right to modify the service at any time

Cancellations/No-Shows

- Cancellations must be made at least two (2) hours in advance of the scheduled pick-up time
- Cancellations made with less than two (2) hours' notice will be considered a No-Show
- A customer is given a No-Show when the vehicle arrives within the 20-minute ready time-window and the customer fails to board the vehicle within five (5) minutes of the vehicle's arrival
- Excessive No-Shows may result in suspension or termination of program participation

Debit Card Usage

- Only the individual qualified for the service may utilize the debit card as payment for taxi rides
- Once the debit card is loaded with funds, those funds are non-refundable and non-transferrable

Fare/Payment

- Taxi debit cards are not to be used for tipping
- If the total fare is more than what is available on the debit card, it is the customer's responsibility to pay the difference (cash or credit card)
- Personal Care Attendants (PCA) and guests may accompany a customer, but they must pay the added boarding fare (cash or credit card). The customer cannot use their debit card to pay for accompanying PCAs or guests.

I have read and agree to these terms and conditions.

Printed Name _____

Signature: _____ **Date:** _____